



## Exterior Door Warranty

### What This Warranty Covers

Main Street Millwork warrants each exterior door and glass panel to be free from defects in material and workmanship which would render the product unfit for normal and recommended use when correctly finished and installed. This includes a limited (1) year warranty on all exterior wood doors and a limited (5) year warranty on all exterior fiberglass doors, metal doors and glass panels.

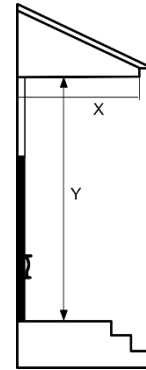
**The following shall not be considered defects in material or workmanship, and are not covered by this warranty:**

1. Damage caused by improper finishing of the door or entryway; failure to comply with finishing, installation, maintenance and warranty information provided by or available from Main Street Millwork, failure to perform normal homeowner maintenance, or by attempts other than by Main Street Millwork to repair the door. All 6 sides (front, back, edges, top and bottom) of the door must be properly finished and maintained. **Wood doors that are painted black are not covered.**
2. Warp of up to  $\frac{1}{4}$ " in any plane of the door for any 6'8" tall door up to 36" wide. Warp up to  $\frac{1}{2}$ " in any plane of the door for doors taller than 6'8" and up to 8' tall and up to 42" wide. Doors wider than 42" and taller than 8' are not warranted against warp. Surface checks in the door that are less than  $\frac{1}{8}$ " in width or less than 2" in length are not warranted. A bow or non-alignment in the frame or jamb in which the door is hung is not covered.
3. Normal wear of the door, the natural variation in wood colors or texture and physical appearance of the door are not covered. Appearance or performance of a knot in an Alder door is not covered.
4. Glass breakage or glass damage after delivery for any reason is not covered. Rusting or metal deterioration or appearance of wrought iron after delivery is not covered.
5. Damaged caused beyond the control of Main Street, including but not limited to damage caused by misuse, abuse, accident, or mishandling, or by fire, flood, earthquake, hurricane, storm, tornado, or other acts of nature. In addition, water penetration due to pressurized water application from a hose or sprinkler system is not covered. Leakage in any door around a "speakeasy" door opening is not covered. Damage resulting from the installation of a storm door over a Main Street wood door is not covered.
6. Damage resulting from reducing the height of the door by removing more than 1" from the bottom rail and or  $\frac{1}{2}$ " from the top rail of the door or reducing the width of the door by removing more than  $\frac{1}{2}$ " from either side edge.

7. **Wood Doors that are painted black or a dark color and exposed to direct sun are not covered. Wood panel movement or shrinkage is not covered.**
  
8. Damage resulting from exposure due to installation in an unprotected opening, such as an installation without sufficient roof overhang protection, which causes the door to be exposed to an excessive amount of direct sunlight and or precipitation. **Minimum sufficient roof overhang may be defined as not less than one-half of the height elevation measured from the bottom of the door to the bottom of the overhang at the point that is furthest from the door or entry.** (See Fig. 1) The width of the overhang and or placement and size of the entryway side walls is also very important to adequately protect the entryway.

Figure 1: Where X is the length of the overhang required and Y is the distance from the bottom of the door to the base of the overhang.

$$X = \frac{1}{2} \text{ of } Y$$



### Claim Procedure and Limit on Remedies

All warranty claims must be presented as outlined above, within the warranty period. We will not honor warranty claims made prior to payment in full for the warranted product. Upon validation by Main Street of any warranty claim, we will (at our option):

1. Repair or correct the problem to the customer's satisfaction, or
2. Provide a replacement at no cost to the customer, or
3. Refund the purchase price paid for the product by the original purchaser.

We reserve the right to inspect any product that is alleged to be defective. Main Street must be given at least 14 days to perform the inspection and determine the appropriate remedy to the issue.

THIS CONSTITUTES THE PURCHASER'S SOLE AND EXCLUSIVE REMEDY UNDER ANY CLAIM OR THEORY OF LIABILITY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ALL IMPLIED WARRANTIES, INCLUDING MERCHANTABILITY, ARE EXCLUDED. MAIN STREET SHALL NOT BE LIABLE FOR CONSEQUENTIAL, INDIRECT, OR INCIDENTAL DAMAGES OF ANY NATURE INCLUDING, WITHOUT LIMITATION, LABOR COST OF ANY KIND ARISING FROM OR IN CONNECTION WITH AN ALLEGED BREACH OF ANY WARRANTY OR NEGLIGENCE ON THE PART OF MAIN STREET LUMBER COMPANY OR MAIN STREET MILLWORK INC. IN NO EVENT SHALL MAIN STREET PAY FOR THE COST OF LABOR, INSTALLATION, REMOVAL, DISPOSAL, OR FINISHING OF A REPLACEMENT OR ORIGINAL DOOR OR GLASS PANEL OR FOR ANY OTHER COST RELATING TO THE REPLACEMENT OF A DOOR OR GLASS PANEL, ALL OF WHICH SHALL BE THE SOLD RESPONSIBILITY OF THE PERSON MAKING THE WARRANTY CLAIM.

This warranty is effective for products sold after June 1, 2018.